

**SURREY COUNTY COUNCIL****LOCAL COMMITTEE (TANDRIDGE)**

**DATE:** 27<sup>th</sup> JUNE 2014  
**LEAD OFFICER:** JOHN LAWLOR, AREA TEAM MANAGER  
**SUBJECT:** HIGHWAY SCHEMES UPDATE  
**DIVISION:** ALL

**SUMMARY OF ISSUE:**

At the 13<sup>th</sup> December 2013 Local Committee, Members agreed a programme of revenue and capital highway works in Tandridge. Delegated Authority was given to enable changes to be made to the forward programme and for schemes to be progressed without the need to bring further reports to the Local Committee for decision. The capital programme has been revised following the severe winter and the need to carry out more maintenance to repair water damaged roads.

This report sets out the revised capital programme and recent progress. The report also updates Members on the number of enquiries received from customers.

**RECOMMENDATIONS:**

**The Local Committee (Tandridge) is asked to note the contents of the report.**

**REASONS FOR RECOMMENDATIONS:**

To update the Local Committee on the revised ITS programme and progress of the capital highway works programme in Tandridge.

**1. INTRODUCTION AND BACKGROUND:**

1.1 In December 2013, Local Committee agreed its forward programme for both Integrated Transport Schemes (ITS) Capital Improvement Schemes and ITS Capital Maintenance Schemes. The Local Committee agreed to allocate a greater proportion of its capital budget to ITS works, reflecting local priorities for improvement schemes, many of which had been the subject of public questions and petitions to Local Committee, and the amount of major maintenance carried out in Tandridge in 2013/14 through Operation Horizon. Local Committee also agreed the allocation of its revenue budget for maintenance works.

1.2 To allow flexibility in the delivery of the Local Committee's highways work programme, delegated authority was given so that the programme could be amended if necessary and works could be progressed without the need to bring further reports to the Local Committee for decision.

1.3 The winter of 2013/14 was the wettest winter on record, with widespread flooding, resulting in deterioration of the condition of the road network. In response, the Cabinet Member for Transport, Highways and Environment (now Highways, Transport and Flooding) and Local Committee Chairman agreed that the devolved Local Committee capital allocation should be divided equally between Integrated Transport Schemes (ITS) and maintenance works to assist in the flood recovery programme. The Leader of the Council has also announced that an additional £23 million has been allocated to repair flood-damaged roads and bridges across the County.

1.4 In addition to the Local Committee's devolved highways budget, developer contributions are used to fund, either wholly or in part, highway improvement schemes to mitigate the impact of developments on the highway network.

## **2. ANALYSIS:**

2.1 It has been necessary to revise the Tandridge ITS programme to reduce the budget agreed in December 2013 of £303,573 to £183,573, which is half of the total capital budget. This has enabled a 50:50 split between ITS improvement schemes and maintenance work to be achieved.

2.2 Under delegated authority approved by Local Committee in December 2013, the Area Team Manager, in consultation with the Chairman and Vice-Chairman, have agreed a revised ITS programme for 2014/15. All divisional Members were consulted on the proposed changes. The revised ITS programme is given in **Annex 1**.

2.3 **Annex 2** sets out progress on the revised programme of highway works in Tandridge. It also provides an update on schemes being progressed using developer contributions.

2.4 The weather conditions at the end of last year and early part of 2014 resulting in widespread deterioration of the road network. A Flood Recovery Plan is being developed and includes an announcement from the Leader of the Council of an additional £23m for the repair of flood damaged roads and bridges. The programme of roads in Tandridge to be repaired with funding from this additional money is currently being finalised. This has led to a delay in agreeing the roads to be included in the Local Committee's Local Structural Repair programme.

2.5 The weather conditions also led to a large increase in the number of enquiries and defect reports received from customers. On average the Highways service received 12,000 enquiries per month in 2013. This includes reports made by members of the public, staff and highway inspectors. During the first quarter of 2014 we received 58,224 giving an average of over 19,000 per month. For the same quarter in Tandridge, 6,108 enquiries were received of which 2,485 were directed to the local area office for action, of which 93% have been resolved. This response rate is slightly below the countywide average of 94%.

2.6 Although the response rate remains high the additional volume of contacts inevitably meant a delay in responding to some customers and an increase in chaser calls to the service. This has also been reflected in the volume of complaints received. Of the 143 complaints logged, only 47 related to issues in the South East area including Tandridge. The complaints focussed on

service delivery and the failure to carry out works to either the required standard or timescale.

### **3. OPTIONS:**

3.1 Not applicable.

### **4. CONSULTATIONS:**

4.1 Not applicable

### **5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:**

5.1 Budgets are closely monitored throughout the financial year and monthly updates are provided to the Local Committee Chairman and Vice-Chairman. The Local Committee have put in place arrangements whereby monies can be vired between different schemes and budget headings.

### **6. EQUALITIES AND DIVERSITY IMPLICATIONS:**

6.1 It is an objective of Surrey Highways to treat all users of the public highway equally and with understanding. The needs of all road users are considered as part of the design process for highway schemes.

### **7. LOCALISM:**

7.1 Funding has been allocated from the revenue maintenance budget to fund the Highways Localism Initiative.

### **8. OTHER IMPLICATIONS:**

Area assessed:	Direct Implications:
Crime and Disorder	Set out below
Sustainability (including Climate Change and Carbon Emissions)	No significant implications arising from this report
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	Set out below

#### 8.1 Crime and Disorder implications

A well-managed highway network can contribute to reduction in crime and disorder.

#### 8.2 Sustainability implications

The use of sustainable materials and the recycling of materials is carried out wherever possible and appropriate.

### **9. CONCLUSION AND RECOMMENDATIONS:**

9.1 The revised Tandridge Integrated Transport Schemes programme is given in Annex 1. Progress on the programme of capital highway works in Tandridge

## ITEM 10

is set out in Annex 2. Local Committee is asked to note the contents of this report

### **10. WHAT HAPPENS NEXT:**

10.1 Delivery of the highway works programme will continue and a further update report will be presented to the next meeting of the Local Committee.

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**Contact Officer:**

Anita Guy, Senior Engineer, South East Area Team, 03456 009 009

**Consulted:**

Not applicable

**Annexes:**

Annex 1: Revised ITS Programme

Annex 2: Summary of Progress

**Sources/background papers:**

- Report to Tandridge Local Committee, 13<sup>th</sup> December 2013, Highways Forward Programme 2014/15 – 2015/16
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